

**AGRICULTURE PRODUCT GUARANTEE/PRODUCT RECALL/PRODUCTS LIABILITY
NORTH AMERICA AND CANADA EXTENSION INSURANCE QUESTIONNAIRE**

Coverage Required	YES	NO	Indemnity Limit Required in any one 12-month period of insurance
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Product Guarantee			R _____
Product Recall			R _____
Product Liability – North America and Canada Extension			R _____

1. Name of proposed insured (list subsidiaries included)

2. Date first established _____

3. Situation of business premises _____

4. Full description of Proposer’s activities _____

5. If the proposer produces wine

5.1 Does the proposer do bottling and labeling YES NO

5.2 If YES to 5.1 _____ % own bottling

_____ % other bottling

6. Full details of products to which this insurance is to apply which are produced and/or distributed by the Proposer’s own staff, stating approximate turnover applicable to such products (excluding estimated turnover relative to sales within South Africa). Do not include exports to North America and Canada, these are separately addressed in this Questionnaire.

Product name and description	Date first marketed/ exported	Produced and/or distributed	Estimated annual turnover of such product(s)	Country exported to	Estimated total annual turnover of all products exported or otherwise
			R		R
			R		R
			R		R
			R		R

NB: Use additional pages for descriptions of other products not shown above but which are to be insured. Please attach specimen brochures, conditions of sale, sales literature and any “hold harmless” (disclaimer) agreements, etc.

7. Please indicate both the **average** and the **maximum** size and value of a batch of products exported which could be subject to a common failure possibility:

Batch of products		Average size	Maximum size	Average value	Maximum value
1. Bottled	White	_____	_____	R	R
	Red	_____	_____	R	R
2. Bulk	White	_____	_____	R	R
	Red	_____	_____	R	R

8. If possible please advise the nature and type of containers used for exports

9. What is the failure rate of each product after handover?

Is this based on actual experience?

10. Will any new type of products be marketed during the next 12 months? YES NO

If YES, please specify details _____

11. Does the proposer operate a separate research and development department or laboratory? YES NO

If YES, specify details and qualifications of personnel _____

If NO, who undertakes this on behalf of the proposer? _____

12. Please provide full details of all claims made against the proposer (for at least the last 5 years) which could be the subject of indemnity under the proposed extensions of cover of the policy arising out of export activities only. Please provide this information in the table below.

Date	Product	Type of accident	Cause of the accident	Amount paid or outstanding
_____	_____	_____	_____	R
_____	_____	_____	_____	R
_____	_____	_____	_____	R
_____	_____	_____	_____	R
_____	_____	_____	_____	R

12.1 What steps has the proposer taken to prevent a recurrence of the above incidents?

13. Other than any details specified in terms of point 12 above, is the proposer, after enquiries, aware of any circumstances which could give rise to a claim under this insurance?

NB: As the Policy will only apply to claims made against the Insured during the insurance period, great care should be taken in answering this question.

14. In respect of Quality Control:

14.1 Please detail the quality control system in use to prevent the inclusion into your products of defective ingredients/ components received from suppliers. Detail as per batch.

14.2 Please detail the quality control system in force per batch to prevent the supply of defective products to your customers

14.3 Who audits the control systems to ensure that they are maintained at all times?

14.4 Under what circumstances can quality control procedures be overridden by production or marketing personnel?

14.5 What precautions, if applicable, are taken to prevent incorrect labeling?

14.6 Detail extent and manner of tests and checks on products to conform to customers formula and specifications prior to export

14.7 Are samples of such products kept? If yes, for how long?

15. In respect of products recall:

15.1 Give detail of your product recall contingency programme

15.2 Details of records maintained to trace the location of products exported:

Does the product indicate: YES NO

- a) The Proposer's company name
- b) The Proposer's trademark
- c) A production batch number

15.3 Is it possible to trace the ultimate customer of specific products or batches in order to recall the products?

15.4 How long are such records kept? _____

15.5 Name(s) and position(s) in the proposer's organisation empowered to authorise a recall

15.6 Is there any emergency product recall procedure in place?

15.7 Has a recall ever occurred or been considered? If yes, please give full details.

16. In respect of exports to North America and/or Canada:

16.1 Full details of products to which this insurance applies, produced and exported annually stating:

Product/Name description	Date first marketed/ exported	Estimated turnover	To which state(s) in particular?
		R	
		R	
		R	
		R	
		R	
		R	
		R	
		R	
		R	

16.2 Please indicate both the average and the maximum size and value of a batch of products exported to North America/ Canada which could be subject to a common failure possibility:

Batch of products	Average size	Maximum size	Average value	Maximum value
1. Bottled White	_____	_____	R	R
Red	_____	_____	R	R
2. Bulk White	_____	_____	R	R
Red	_____	_____	R	R

16.3 For how long has the proposer been exporting these products and to which state(s)?

16.4 Means of export to North America/Canada:

a) Direct subsidiary in North America/Canada

b) Sold FOB in South Africa to selling agent in North America

16.5 Does the proposer have any power of attorney or assets in North America? YES NO

If YES, please supply full details

16.6 Full details of all contractual conditions, terms, warranties normally used, oral or written undertakings, including any 'hold harmless' or waiver of rights of recourse agreement between the proposer and client/selling agent in North America/Canada.

16.7 Has the proposer previously been insured for export to North America/Canada? YES NO

If YES, is/was it on a claims made basis?

16.8 Full information in respect of claims paid and/or outstanding including details of any complaints which have not developed into claims

PROTECTION OF PERSONAL INFORMATION

In order to provide you with insurance, we have to process your personal information. We will share your personal information with other insurers, industry bodies, credit agencies and service providers. This includes information about your insurance, claims and premium payments. We do this to provide insurance services, prevent fraud, assess claims and conduct surveys. We will treat your personal information with caution and have put reasonable security measures in place to protect it. By signing this application for insurance, you agree to the processing and sharing of your personal information.

DECLARATION

The answers given to questions 1 to 16 including any documents or papers submitted represent, to the best of my knowledge, the true position and I have not withheld any information material to this proposal. I agree that this proposal and accompanying documents or papers shall form or partly form the basis of the proposed contract.

SIGNED
On behalf of the Proposer(s)

Position

Date