

## PERSONAL THATCH QUESTIONNAIRE

### DETAILS OF INSURED

Full name \_\_\_\_\_ Policy number \_\_\_\_\_  
 Full risk address \_\_\_\_\_  
 \_\_\_\_\_ Postal code \_\_\_\_\_

### FIRE RISK

#### Fire brigade

Town \_\_\_\_\_ Distance from premises \_\_\_\_\_ km  
 Smoke detectors YES NO Are they linked to a 24-hour monitored alarm system with emergency response YES NO  
 When last were they maintained and serviced (DD/MM/YYYY) \_\_\_\_\_

#### Lightning conductors

Does the building have approved lightning conductors YES NO Date when last serviced \_\_\_\_\_

#### Water supplies

Municipal water supplies YES NO If NO, what other supplies are there \_\_\_\_\_  
 Dedicated fire hose reels YES NO When last were they maintained and serviced \_\_\_\_\_  
 Fire hydrants YES NO If YES, please provide full details \_\_\_\_\_  
 Manual drencher YES NO Automatic drencher YES NO  
 When last was the drencher system maintained and serviced \_\_\_\_\_  
 Is there enough water supply and pressure to wet the thatch roofing and surrounding areas, in the event of a fire occurring YES NO  
 If NO, please provide details of measures taken to protect the roofing and surrounding areas \_\_\_\_\_

#### Fire extinguishers

Type	Number	Capacity	Other
Kitchen	_____	_____	_____
Upstairs	_____	_____	_____
Other	_____	_____	_____

Last service date \_\_\_\_\_ Available YES NO  
 Are they installed in easily visible and accessible positions YES NO  
 If NO, please provide details \_\_\_\_\_

### Fire retardants

Fire blanket	YES	NO	Date installed	_____	Certificate	YES	NO
Sisalation	YES	NO	Date installed	_____	Certificate	YES	NO
Thatchsayf	YES	NO	Date installed	_____	Certificate	YES	NO
Thatchbor	YES	NO	Date installed	_____	Certificate	YES	NO
Thatch Guard	YES	NO	Date installed	_____	Certificate	YES	NO
Supercote	YES	NO	Date installed	_____	Certificate	YES	NO
Thatch Marshall 8000	YES	NO	Date installed	_____	Certificate	YES	NO
Other type	YES	NO	Date installed	_____	Certificate	YES	NO

If YES for "Other type", please provide details \_\_\_\_\_  
\_\_\_\_\_

### Chimneys

Does the building and/or lapa and/or braai area have one or more chimney(s)      YES      NO

If YES, please provide full details \_\_\_\_\_

Does the chimney penetrate the thatch roof      YES      NO

If YES, please provide full details \_\_\_\_\_

Are the chimneys fitted with spark arrestors and/or wire mesh      YES      NO

Are the chimneys maintained on a regular basis      YES      NO

If YES, please provide full details \_\_\_\_\_

Are there any fireplaces installed and are these fuelled by solid fuels (e.g. wood)      YES      NO

If YES, please provide full details \_\_\_\_\_

### Public liability and spread of fire risk

Please detail the surrounding area

North \_\_\_\_\_

East \_\_\_\_\_

South \_\_\_\_\_

West \_\_\_\_\_

Fire breaks \_\_\_\_\_

Access by the public \_\_\_\_\_

Is LP Gas used on the premises YES NO  
 If YES, please provide full details of installation \_\_\_\_\_

Is the installation compliant with relevant SANS requirements YES NO  
 If YES, please provide full details \_\_\_\_\_

Is the property surrounded by Fynbos within a 100 metre radius YES NO  
 If YES, please provide full details \_\_\_\_\_

Is the building presently under construction	Maintenance	YES	NO	Alterations	YES	NO
	Building construction	YES	NO	Other	YES	NO

If YES, please provide an overview \_\_\_\_\_

**Utilities**

Power Surge Protection	Main DB	_____
	Sub DBs	_____
	Gate motor	_____
	Pool pump	_____
	Computers	_____

**Flood, subsidence and landslip**

What is the proximity of the premises to the closest body of water \_\_\_\_\_  
 Type of body of water, i.e. dam, river, ocean, swimming pool \_\_\_\_\_

Have there been any cases of flood, subsidence or landslip at the premises or in the immediate neighbourhood YES NO  
 If YES, please provide full details and cost of damage \_\_\_\_\_

Are there rivers/watercourses in close proximity YES NO  
 If YES, please provide full details \_\_\_\_\_

**Security precautions of the main residence**

Are all opening windows burglar-barred	YES	NO
Does any outbuilding or garage adjoining the residence have an inter-leading door	YES	NO
If YES, is this door protected by an alarm or security gate	YES	NO
Are external access doors fitted with security gates	YES	NO
Are external sliding doors fitted with security gates or frame-mounted key-operated locking bolts	YES	NO
Is the property situated in a high-security complex (i.e. is the perimeter of your property walled/fenced with a wall or steel fence of at least 1.8 m in height with electric fencing, alarmed and linked to either 24-hour armed-response service or a guardhouse)	YES	NO
Are there full-time security guards on your property	YES	NO
Is the residence protected with an approved alarm system linked to a 24-hour control room with armed response	YES	NO

If YES, attach documentary proof from service provider.

**Photos of the risk required please**

1. The surrounding area of the buildings and perimeter of risk, including gardens, vegetation, bush and trees which overhangs or comes into contact with the thatch.
2. Interior of buildings, including kitchen and loft areas, fireplaces and braai areas.
3. Exterior of buildings.
4. Thatch roofing which clearly shows the construction, condition, pitch and interior thereof and any chimneys and braai areas.
5. The LPG installation.
6. Any maintenance related condition in respect of the property.
7. Any other photos of the risk which are deemed necessary to adequately portray the risk.

**DISCLOSURE AND DECLARATION**

Disclosure: You are reminded of your obligation to disclose all material facts that are likely to affect the acceptance or assessment of this insurance. If you are in any doubt as to what constitutes a material fact, please consult your broker or The Hollard Insurance Company Ltd. Failure to disclose or misrepresentation of relevant facts, may invalidate your insurance or result in it not operating fully.

Declaration: I declare that the information supplied in this questionnaire is, to the best of my knowledge and belief, correct and complete and that I have read the note headed "Disclosure". I agree to obtain a geo-technical survey at my own cost, should the company require one. I understand that subsidence and landslip cover will not be effective until The Hollard Insurance Company Ltd has accepted both the proposal form and this questionnaire. I agree that the completed proposal form and questionnaire will be the basis of the contract between The Hollard Insurance Company Ltd and myself.

**CREDIT RATING CHECK**

May we perform a credit rating check to assist with rating, underwriting and claims YES      NO

**PROTECTION OF PERSONAL INFORMATION**

In order to provide you with insurance, we have to process your personal information. We will share your personal information with other insurers, industry bodies, credit agencies and service providers. This includes information about your insurance, claims and premium payments. We do this to provide insurance services, prevent fraud, assess claims and conduct surveys. We will treat your personal information with caution and have put reasonable security measures in place to protect it. By signing this application for insurance, you agree to the processing and sharing of your personal information.

Signature \_\_\_\_\_

Date (DD/MM/YYYY) \_\_\_\_\_