

## COMMERCIAL THATCH QUESTIONNAIRE

### DETAILS OF INSURED

Full name \_\_\_\_\_ Policy number \_\_\_\_\_  
 Full risk address \_\_\_\_\_  
 \_\_\_\_\_ Postal code \_\_\_\_\_

### FIRE RISK

#### Fire Brigade

Town \_\_\_\_\_ Distance from premises \_\_\_\_\_ km  
 Smoke detectors YES NO  
 Are they linked to a 24-hour monitored alarm system with emergency response YES NO  
 When last were they maintained and serviced \_\_\_\_\_

#### Lightning Conductors

Does the building have approved lightning conductors YES NO

#### Water Supplies

Municipal water supplies YES NO If NO, what other supplies are there \_\_\_\_\_  
 \_\_\_\_\_  
 Dedicated fire hose reels YES NO When last were they maintained and serviced \_\_\_\_\_  
 Fire hydrants YES NO If YES, please provide full details \_\_\_\_\_  
 \_\_\_\_\_  
 Date when last serviced \_\_\_\_\_  
 Manual drencher YES NO Automatic drencher YES NO  
 When last was the drencher system maintained and serviced \_\_\_\_\_  
 Is there enough water supply and pressure to wet the thatch roofing and surrounding areas, in the event of a fire occurring YES NO  
 If NO, please provide details of measures taken to protect the roofing and surrounding areas  
 \_\_\_\_\_  
 \_\_\_\_\_

#### Fire Extinguishers

Type	Number	Capacity	Other
_____	_____	_____	_____
_____	_____	_____	_____

Last service date \_\_\_\_\_ Are the extinguishers accessible at all times YES NO  
 Are they installed in easily visible and accessible positions YES NO  
 If NO, please provide details \_\_\_\_\_  
 \_\_\_\_\_

## Fire Retardants

Fire Blanket	YES	NO	Date installed	_____	Certificate	YES	NO
Sisalation	YES	NO	Date installed	_____	Certificate	YES	NO
Thatchsayf	YES	NO	Date installed	_____	Certificate	YES	NO
Thatchbor	YES	NO	Date installed	_____	Certificate	YES	NO
Thatch Guard	YES	NO	Date installed	_____	Certificate	YES	NO
Supercote	YES	NO	Date installed	_____	Certificate	YES	NO
Thatch Marshall 8000	YES	NO	Date installed	_____	Certificate	YES	NO
Other type	YES	NO	Date installed	_____	Certificate	YES	NO

If YES for "Other type", please provide details

\_\_\_\_\_

\_\_\_\_\_

## Chimneys

Does the building and/or lapa and/or braai area have one or more chimney(s)      YES      NO

If YES, please provide full details

\_\_\_\_\_

Does the chimney penetrate the thatch roof      YES      NO

If YES, please provide full details

\_\_\_\_\_

Are the chimneys fitted with spark arrestors and/or wire mesh      YES      NO

Are the chimneys maintained on a regular basis      YES      NO

If YES, please provide full details

\_\_\_\_\_

Are there any fireplaces installed and are these fuelled by solid fuels (e.g. wood)      YES      NO

If YES, please provide full details

\_\_\_\_\_

## Public Liability and Spread of Fire Risk

Please detail the surrounding area

North

\_\_\_\_\_

East

\_\_\_\_\_

South

\_\_\_\_\_

West

\_\_\_\_\_

Firebreaks

\_\_\_\_\_

Access by the public

\_\_\_\_\_

Is LP Gas used on the premises YES NO  
 If YES, please provide full details of installation \_\_\_\_\_

Is the installation compliant with relevant SANS requirements YES NO  
 If YES, please provide full details \_\_\_\_\_

Is the property surrounded by Fynbos within a 100 metre radius YES NO  
 If YES, please provide full details \_\_\_\_\_

Is the building presently under construction	Maintenance	YES	NO	Alterations	YES	NO
	Building construction	YES	NO	Other	YES	NO

If YES, please provide an overview \_\_\_\_\_

**Utilities**

Power Surge Protection	Main DB	_____
	Sub DBs	_____
	Gate motor	_____
	Pool pump	_____
	Computers	_____

**Flood, Subsidence and Landslip**

What is the proximity of the premises to the closest body of water \_\_\_\_\_  
 Type of body of water, i.e. dam, river, ocean, swimming pool \_\_\_\_\_

Have there been any cases of flood, subsidence or landslip at the premises or in the immediate neighbourhood YES NO  
 If YES, please provide full details and cost of damage \_\_\_\_\_

Are there rivers/watercourses in close proximity YES NO  
 If YES, please provide full details \_\_\_\_\_

**Security Precautions of the Risk**

Are all opening windows burglar-barred	YES	NO
Does any outbuilding or garage adjoining the risk have an interleading door	YES	NO
If YES, is this door protected by an alarm or security gate	YES	NO
Are external access doors fitted with security gates	YES	NO
Are external sliding doors fitted with security gates or frame-mounted key-operated locking bolts	YES	NO
Is the property situated in a high-security complex (i.e. is the perimeter of your property walled/fenced with a wall or steel fence of at least 1.8m in height with electric fencing, alarmed and linked to either 24-hour armed-response service or a guardhouse)	YES	NO
Are there full-time security guards on your property	YES	NO
Is the risk protected with an approved alarm system linked to a 24-hour control room with armed response	YES	NO

**If YES, attach documentary proof from service provider.**

## Photos of the risk required please

1. The surrounding area of the buildings and perimeter of risk, including gardens, vegetation, bush and trees which overhang or come into contact with the thatch.
2. Interior of buildings, including kitchen and loft areas, fireplaces and braai areas.
3. Exterior of buildings.
4. Thatch roofing which clearly shows the construction, condition, pitch and interior thereof and any chimneys and braai areas.
5. The LPG installation.
6. Any maintenance related condition in respect of the property.
7. Any other photos of the risk which are deemed necessary to adequately portray the risk.

I/We declare that to the best of my/our knowledge/belief, the statements and particulars given in this form are true and complete and that no material facts that are likely to influence the acceptance and assessment of your insurance have been withheld. (If you are in any doubt as to whether a fact is material, you should disclose it.)

This means that The Hollard Insurance Company Ltd. has been made aware of all important information and that any incorrect information may mean that the policy will be cancelled or voided.

## PROTECTION OF PERSONAL INFORMATION

In order to provide you with insurance, we have to process your personal information. We will share your personal information with other insurers, industry bodies, credit agencies and service providers. This includes information about your insurance, claims and premium payments. We do this to provide insurance services, prevent fraud, assess claims and conduct surveys. We will treat your personal information with caution and have put reasonable security measures in place to protect it. By signing this application for insurance, you agree to the processing and sharing of your personal information.

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Signature

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Date